

**SOUTH PEACE COMMUNITY RESOURCES SOCIETY  
ANNUAL SURVEY TO FUNDERS**

**Contract Number:** \_\_\_\_\_

**Program Name:** \_\_\_\_\_

**Notice:** This survey will be used for the purpose of identifying shortfalls within the agency and improving, where necessary, services to clients.

I, \_\_\_\_\_, give my consent for South Peace Community Resources to use the information obtained in this survey for the purpose of identifying areas where improvement is needed.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

*OVERALL:*

What is your satisfaction level with the funded services that SPCRS provides?

Very Satisfied     Satisfied     Somewhat Satisfied     Dissatisfied     Very Dissatisfied

*COMPLIMENTS:*

Are you aware of any compliments/strengths regarding the services provided?    Yes     No

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*CONCERNS:*

Are you aware of any complaints/gaps regarding the services provided?    Yes     No

How satisfied were you with the process of resolving those complaints?

Very Satisfied     Satisfied     Somewhat Satisfied     Dissatisfied     Very Dissatisfied

Are there any outstanding complaints at this time?    Yes     No

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



**ACCOUNTABILITY:**

Are you satisfied with the accountability/reporting of the services?      Yes     No

Please rate your satisfaction level.

Very Satisfied     Satisfied     Somewhat Satisfied     Dissatisfied     Very Dissatisfied

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**OUTCOMES:**

How satisfied are you that the outcomes of the contract are being met?

Very Satisfied     Satisfied     Somewhat Satisfied     Dissatisfied     Very Dissatisfied

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**RECOMMENDATIONS:**

Is there anything that you would like changed at this time?      Yes     No

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Thank you for your time. Your feedback helps us improve the services to our community.  
We will contact you regarding any outstanding issues.**

**For more information about South Peace Community Resources Society, and the programs offered, please visit our Web Site at:**

**[www.spcrs.ca](http://www.spcrs.ca)**

