

**SOUTH PEACE COMMUNITY RESOURCES SOCIETY
ANNUAL SURVEY TO STAKEHOLDERS**

We value what you have to say about South Peace Community Resources Society. This survey will be used for the purpose of identifying areas where improvement may be needed and/or areas of success.

What services are you familiar with? _____

What services have you accessed or referred? _____

Was the response to your referral timely? Yes No

Were you satisfied with the response? Yes No

Comments: _____

Have you been involved in case consultation? Yes No

How satisfied were you with the consultation?
 Satisfied
 Moderately Satisfied
 Unsatisfied

Have you had any complaints of the service? Yes No

Please specify: _____



Do you believe that the complaint was addressed to your satisfaction?

Yes No Somewhat

Comments: _____

Have you been involved in any planning activities with the agency? Yes No

How satisfied were you with the outcomes of the planning? Satisfied
 Moderately Satisfied
 Unsatisfied

What would you identify as strengths of the agency? _____

What would you identify as areas needing improvement? _____

Comments: _____

Would you like contact from SPCRS regarding your comments? Yes No

Date: _____

Signature: _____

Agency: _____

Thank you for your time. Your feedback helps us improve the services to consumers.

